

Notice of Meeting

Resources and Performance Select Committee



<u>Date and Time</u>	<u>Place</u>	<u>Contact</u>	<u>Web:</u>
Friday, 18 October 2024 10.00 am	Council Chamber, Woodhatch Place, Reigate	Jake Chambers, Scrutiny Officer Jake.Chambers@Surreycc. gov.uk	Council and democracy Surreycc.gov.uk Twitter: @SCCdemocracy 

Committee/Board Members:

Nick Darby, Tim Hall, David Harmer, Edward Hawkins, Bob Hughes (Chairman), Riasat Khan, Robert King, Andy Lynch, Steven McCormick (Vice-Chairman), John O'Reilly, Lance Spencer, Lesley Steeds (Vice-Chairman) and Hazel Watson

If you would like a copy of this agenda or the attached papers in another format, e.g. large print or braille, or another language, please email Jake Chambers, Scrutiny Officer on Jake.Chambers@Surreycc.gov.uk.

This meeting will be held in public at the venue mentioned above and may be webcast live. Generally the public seating areas are not filmed. However, by entering the meeting room and using the public seating area or attending online, you are consenting to being filmed and recorded, and to the possible use of those images and sound recordings for webcasting and/or training purposes. If webcast, a recording will be available on the Council's website post-meeting. The live webcast and recording can be accessed via the Council's website:

<https://surreycc.public-i.tv/core/portal/home>

If you would like to attend and you have any special requirements, please email Jake Chambers, Scrutiny Officer on Jake.Chambers@Surreycc.gov.uk. Please note that public seating is limited and will be allocated on a first come first served basis.

AGENDA

4 QUESTIONS AND PETITIONS

(Pages
5 - 6)

Purpose of the item: To receive any questions or petitions.

NOTES:

1. The deadline for Members' questions is 12:00pm four working days before the meeting (*Monday 14 October 2024*).
2. The deadline for public questions is seven days before the meeting (*Friday 11 October 2024*).
3. The deadline for petitions was 14 days before the meeting, and no petitions have been received.

Terence Herbert
Chief Executive

Published: Friday, 11 October 2024

MOBILE TECHNOLOGY AND FILMING – ACCEPTABLE USE

Members of the public and the press may use social media or mobile devices in silent mode during meetings. Public Wi-Fi is available; please ask the committee manager for details.

Anyone is permitted to film, record or take photographs at Council meetings. Please liaise with the committee manager prior to the start of the meeting so that the meeting can be made aware of any filming taking place.

The use of mobile devices, including for the purpose of recording or filming a meeting, is subject to no interruptions, distractions or interference being caused to any Council equipment or any general disturbance to proceedings. The Chairman may ask for mobile devices to be switched off in these circumstances.

Thank you for your co-operation.

QUESTIONS AND PETITIONS

Cabinet and most committees will consider questions by elected Surrey County Council Members and questions and petitions from members of the public who are electors in the Surrey County Council area.

Please note the following regarding questions from the public:

1. Members of the public can submit one written question to a meeting by the deadline stated in the agenda. Questions should relate to general policy and not to detail. Questions are asked and answered in public and cannot relate to “confidential” or “exempt” matters (for example, personal or financial details of an individual); for further advice please contact the committee manager listed on the front page of an agenda.
2. The number of public questions which can be asked at a meeting may not exceed six. Questions which are received after the first six will be held over to the following meeting or dealt with in writing at the Chairman’s discretion.
3. Questions will be taken in the order in which they are received.
4. Questions will be asked and answered without discussion. The Chairman or Cabinet members may decline to answer a question, provide a written reply or nominate another Member to answer the question.
5. Following the initial reply, one supplementary question may be asked by the questioner. The Chairman or Cabinet members may decline to answer a supplementary question.

This page is intentionally left blank

PUBLIC QUESTIONS
RESOURCES AND PERFORMANCE SELECT COMMITTEE
18 OCTOBER 2024

Question from 'Emma':

What is the Council's policy in respect of use of its training platform Olive by external users; and can policy and practice be reviewed to ensure that "external users" have the same experience as "internal users"?

Response from Shella Marie-Smith, Director of People and Change:

There are several reasons why there is a different experience between the functionality of Olive between our external and internal users and that is primarily due to technical aspects. Our external users of Olive are issued with a functional Learning Licence whilst our internal users are issued with an Active Learning Licence (which is a common practice). The functional licences contain less functionality due to the unavailability of organisational data as these licences do not access the Surrey IT network.

Due to the differing internet browsers of external user, who will have varying levels of settings, external users can experience issues when logging in or launching E-Learning courses, there is some guidance that the external facing training academies give out to help mitigate some of these issues.

External Users do not have access to the same learning content as internal users due to licencing costs with specific training providers, relevance of content (not being applicable to our external colleagues) or being related to internal policies and procedures specific to Surrey County Council.

We are currently in the process of procuring a new Learning Management System, we are working with the external user facing academies to understand the needs of their users and feeding these requirements into the tender of the new system. One of the aims of this project is to make access easier for our external users regardless of device and browser. Once a new supplier has been appointed we will be working closely with them and the Academies to ensure that the external user experience is much more closely aligned with that of internal users.

This page is intentionally left blank